# Dear Iro and Mr. Karras,

with reference to your requests concerning the accommodation, hereby we send you the offer of Ramada Resort.

Date:	13-16 May 2009
Group:	19 person
Requested accommodation:	9 double and 1 single rooms
Reservation number:	6143

# Room rates in EUR / night:

Room type	Group rates*
Single	50
Double/room	65
Extra charges	
Deep garage (car/day)	8
Pet/day	19
Half board extra charge/day/person	25

VAT and local tax are included in the price (the local tax is obligatory for guests between 18 and 70 years, it is 3% of the net accommodation rate)

#### The room rates include the following services:

- accommodation with breakfast,
- use of the hotel's Oriental Spa, Wellness and Fitness Centre (relaxation pool, heated outdoor pool, mandala bath, saunas, steam bath, fitness room),
- use of bathrobe,
- free wireless internet connection,
- use of the open-air car park.

#### Note:

Check in time is until 18.00, should the group arrive later, please advice in advance.

The *Racing System Ltd.* shall be entitled to change its prices without preliminary notification (to the extent of the change in the VAT rate), should the tax key specified in the VAT law in effect be changed.

The *BGTR* - *Autovision Sakar A.E.* shall provide group or individual tourists a voucher of the services ordered by it, which shall include the detailed specification of the services. The tourist or the group attendant shall hand in the voucher at the Hotel.

To ensure that group members be provided adequate accommodation, the *BGTR* - *Autovision Sakar A.E* shall obtain and deliver to the *Racing System Ltd.* one week before arrival a list of the names of the guests or, in the absence thereof, the number of couples in the group (the provisional distribution of the rooms).

#### **Payment conditions:**

- The accommodation costs have to be paid on departure.
- Other costs have to be paid by the guests on departure.

Conditions of cancellation of group reservation:

• 80% of the reserved rooms can be cancelled without penalty 30 days before the scheduled arrival. For additional cancellations, the *Ramada Resort / Racing System Ltd.* shall charge 100% penalty to the *BGTR - Autovision Sakar A.E.*, based on the total gross fee not reduced by the discount.

• 10% of the reserved rooms can be cancelled without penalty 30 to 7 days before the scheduled date of arrival. For additional cancellations, the *Ramada Resort / Racing System Ltd.* shall charge 100% penalty to the *BGTR - Autovision Sakar A.E.*, based on the total gross fee not reduced by the discount.

• 5% of reserved rooms can be cancelled without penalty 7 to 2 days before the scheduled date of arrival. For additional cancellations, the *Ramada Resort / Racing System Ltd.* shall charge 100% penalty to the *BGTR - Autovision Sakar A.E.*, based on the total gross fee not reduced by the discount.

• Within 2 days of the scheduled date of arrival, room reservations cannot be cancelled without penalty; in case of cancellation, the *Ramada Resort / Racing System Ltd.* shall charge the *BGTR* - *Autovision Sakar A.E.*, 100% penalty.

• In case of over-occupation, the *Ramada Resort / Racing System Ltd.* shall provide the guests accommodation in a hotel of the same or higher category.

The option of the offer is valid till **29.** *April* **2009**. We are waiting for your final reservation as soon as possible.

## The discount prices are guaranteed only if you are making your reservation by us.

Should you require further information, please do not hesitate to contact us.

Best regards,

Mónika Bitera Racing System Ltd.